



CCA's Message

Dear BSNL Punjab Circle Employee and VRS - 2019 Optees

I would like to take this opportunity to inform and bring you up to date with the ongoing work in connection with VRS – 2019. We are all aware that BSNL employees in thousands have availed the BSNL Voluntary Retirement Scheme – 2019.

The Offices of Controller of Communication Accounts, Department of Telecommunications, Ministry of Communications, Government of India are the nodal offices in respective Circles for processing pension cases of BSNL employees, both normal superannuation cases and also Voluntary Retirement ones.

We in the O/o CCA Punjab Circle, Chandigarh have already initiated the various background works involved in pension cases and would like to inform you that we have almost completed the first phase of work i.e. work of Service Verification of all absorbed employees. The next phase has also been initiated involving imparting training to the nominated resource persons, officers/officials, from each unit. This work shall be completed on 29th November 2019.

Office of CCA Punjab, Chandigarh shall also be starting Facilitation Camp in the premises of our Office in Chandigarh to guide and help BSNL employees/optees so that they can themselves fill their pension forms online directly on SAMPANN, the pension processing S/w of the Department of Telecom.

However, I would like to make it very clear that the filling up of pension forms online in the facilitation camp at the O/o CCA Punjab is not mandatory. This online filling can very easily be done anywhere once training is imparted by this office to the resource persons from BSNL units who shall further impart training and guidance to all employees in their units.

The O/o CCA Punjab will also have Facilitation Camp starting from the first week of December 2019 and continuing till the 3rd or 4th week of the month to guide and facilitate any BSNL employee who desires to fill his/her form here. A detailed schedule and formal orders in this regard will be issued shortly.

The SAMPANN Software through which pension cases are processed in the Department of Telecom is a robust and transparent system. Any retiree can access her/his portal and can follow the various stages of processing of her/his pension case in the O/o CCA Punjab through the user id and password created for every such employees at the time of filling of pension forms online.

We in the O/o CCA Punjab, Department of Telecom, recognize and value the services all of you have rendered in the Telecom sector in general and in the DoT & BSNL in particular. Recognizing the immense contribution of each and every one of you and to



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convey our gratitude we shall endeavour to come up to your expectation from the Government of India, now that you have opted for voluntary retirement from service or have completed your entire service period and are superannuating in the coming months.

I, as CCA Punjab Circle, and on behalf of my Office and the Department of Telecom, take this opportunity to assure you of our commitment to process all the cases in a timely and transparent manner. I also assure you that there shall be no favour or bias in processing the VR/Superannuation or GPF cases. All relevant information shall be uploaded on the website of CCA Punjab.

I would also request each and every one of you to get your pay fixations, done over the years, re-examined by the authorities concerned with the matter in your unit. This would ensure that such cases are processed smoothly and in a time bound manner during the actual processing of cases in this Office. Any single case of wrong and incorrect pay fixation shall not only delay that particular case but will have a cascading effect in delaying other pension cases also since any incorrect case involves further file work involving sending back such cases to their respective units for rectification etc.

You would appreciate the enormity of the work involved in processing thousands of VR/Superannuation cases. Any unnecessary delay shall cause inconvenience for all other cases where pension paper/pay fixation is correct as per extant rules. Correctness of pay fixation done will not only impact all Pensionary benefits but also the ex gratia payment which is also dependent on the last pay drawn by the employee.

To conclude, I request all of you to have faith in the O/o CCA Punjab Circle, Chandigarh, Department of Telecommunications, to deliver the results in a timely and transparent manner without any favour or bias towards anyone. We assure each and every one of you that we shall come up to the expectations of all of you up to the last person.

Regards.

Sincerely

(Rakesh Kumar Gupta)
Controller of Communication Accounts
Punjab Telecom Circle, Chandigarh

Dated: 25.11.2019 at Chandigarh